

Iris Pure eMail Service
Setup Worksheet

Congratulations on your decision to try Iris Pure eMail by Caledonia. We are confident that you will be pleased with the service. Below is a worksheet needed to begin this process. Please fill out this worksheet and read our terms of service. You can mail the completed form to info@caledonia.net, or fax it to 303-957-9006. Please read our attached Terms of Service, as they will be incorporated into your final contract.

All features are included in the pricing structure as listed on our website, unless noted below:

Domain Name to filter: _____
Company Name: _____
Address: _____
Contact Name: _____
Contact Email: _____
Contact Phone: _____
Number of users in Email System: _____
Email System: _____
IP address of your mail server: _____

Preferred Billing Method After Trial:

_____ Monthly Via Credit Card
_____ Quarterly Via Check
_____ Quarterly Via Credit Card
_____ Annually Via Check
_____ Annually Via Credit Card

Credit Card Authorization: Card Number _____
Expiration Date: _____
Authorized Signature: _____

Specific Service features:

Anti-Virus Services

All attachments that are found to be infected by a virus will be stripped from the email before it is forwarded to your system.

Exclude these users from having attachments blocked:

If you wish to have more than 5 exceptions to the attachment blocking for your organization, please attach a separate list. There is a \$1.00 per user change fee for each attachment blocking exception and/or change after the first 5 exceptions/changes.

Blocked items can be managed through the management tool outlined in spam settings above.

We also accept email totaling 25MB per transmission or less only. If you have a need to receive larger files, please contact us for information on how we can make these arrangements.

Upon receipt of the above information, we will inform you that we are ready for you to have your MX records changed. Please **DO NOT** change your MX record until you hear from us that we have completed the setup for your domain. You are responsible for instructing your DNS provider to make the following changes to your DNS record:

Change your MX records to the following:

Yourdomain.com.	IN MX	5	iris.caledonia.net.
Yourdomain.com.	IN MX	10	iris2.caledonia.net.
Yourdomain.com.	IN MX	15	caledonia.mine.nu.

If you choose to keep your current MX records intact as well, we cannot make any guarantees as to spam and virus protection, as spammers have often target higher MX records in an attempt to thwart anti-spam techniques. Mail delivered directly to any other MX records you have set will, of course, not be filtered by the Iris service.

TERMS AND CONDITIONS

Caledonia Network Consulting (hereafter referred to as COMPANY) shall provide the Iris PureMail service under the terms and conditions of this agreement. By receiving service, the customer understands that this terms and conditions document constitutes the entire agreement between COMPANY and its customers, and that the agreement is solely with COMPANY, and not with any of its partners or subcontractors, if any.

1. Reasonable Effort

COMPANY will make every reasonable effort to provide valuable, exceptional, uninterrupted service to its customers. Company cannot, however, guarantee that no mail containing viruses or seen to be "spam" will not be delivered to customer.

2. Limitation of Liability

COMPANY shall not be liable under any circumstance, legal theory, tort, contract, or otherwise for any and all commercial and personal losses or damages to, including but not limited to, computers, networks, data, goodwill, productivity, or business profit, whether direct, indirect, special, incidental, exemplary, or consequential, resulting from transmissions passing through, delayed by, or failing to pass through the COMPANY system.

3. Legality of Transmission

As a neutral service between senders and receivers, COMPANY makes no guarantees regarding the transmissions that pass through its filters. Any liability relating to illegality or impropriety of such transmissions rests entirely and solely with the senders of the same.

4. Customer Infrastructure

It is COMPANY's policy to proactively adjust to changes in customer mail systems and networks in order to ensure prompt and uninterrupted service. COMPANY will not be held liable for any losses or damages resulting from outages or failures of, or changes in, customer mail systems or networks of which it has not received accurate and reasonable advance notice. Customer shall not draw any conclusion concerning, nor hold any expectation of COMPANY's ability to store transmissions in the event of outage, failure of customer networks or mail systems, or of the inability of customer's network or mail system to receive such transmissions.

5. Privacy

COMPANY respects the privacy of its customers. COMPANY will collect and retain only the information it requires to provide service to its customers. Under no circumstances will customer information be given or sold to any third-party without express permission. COMPANY will make every reasonable effort to protect and hold secure any customer information. Customer shall not hold COMPANY liable in the event such information is obtained illegally from COMPANY systems.

6. Security

The transmission of mail from COMPANY to customer mail systems and networks involves the use of the public Internet, and therefore the privacy and security of such transmissions is not

guaranteed.

7. Accuracy of Information

Customer agrees to provide accurate information to COMPANY. Customer further agrees to provide prompt updates when such information changes.

8. Indemnification

By using its service, customers agree to indemnify and hold harmless COMPANY, its partners, subcontractors, officers, directors, employees, subsidiaries, and affiliates from any claim or demand, including but not limited to attorney's fees arising from or as a consequence of the use of its services.

9. Advice

COMPANY makes no warranty of any kind, other than this agreement, concerning any advice, counsel, or information obtained by the customer from COMPANY, in any form, whether oral, written, or electronic.

10. Modification of Service

COMPANY reserves the right to change its offerings or services at any time without prior notice.

11. Termination of Service

COMPANY reserves the right to terminate its services at any time without prior notice.

12. Severability

These terms constitute the entire terms and conditions of service. However, if any part hereof is withdrawn, voided, invalidated or otherwise declared null, all other portions shall remain in force and binding.

13. Action Limit

Any action arising out of or relating to COMPANY's services must be initiated within 90 days of cause of such action, otherwise such action is barred.

14. Governing Law

This agreement shall be governed by and construed in accordance with the laws of the state of Colorado.

15. No waiver of rights

COMPANY waives no right, power or provision under this agreement, nor shall any delay in such exercise of right, power or provision constitute a waiver, nor shall the partial exercise of any right, power or provision preclude the exercise of the same or any other right, power or provision.

16. Assignment

This Agreement shall be binding on and inure to all successors and assigns of COMPANY.

17. No Other Warranty

COMPANY will not be held by any other warrantees however they may have been obtained.

18. Use of Services

Customers may not resell, use for profit, rent, lease, assign or grant an interest in or make commercial use of the services obtained from COMPANY.

19. Amendments

COMPANY reserves the right to amend this agreement at any time. Notification of such amendment will be posted on COMPANY's World Wide Web site. Additionally, notice will be given in electronic form to the customer's primary account contact. Continued use of the service after such notification constitutes acceptance of such changes.

20. Pricing, Payment and Billing Terms

a. COMPANY shall maintain a standard pricing schedule. The terms and conditions of the standard pricing schedule are hereby included in this terms and conditions. COMPANY may, at its discretion, offer special or contractual pricing on a case-by-case basis.

b. COMPANY reserves the right to change its standard pricing schedule at any time with thirty (30) days notice.

c. Some charges or fees, whether recurring or nonrecurring, may be non-refundable.

d. Taxes may apply to some or all charges or fees. Such taxes shall be in addition to service charges and fees, if any, unless so specified in the pricing schedule.

e. The pricing schedule may include other provisions or restrictions not stated here.

f. Customer agrees to pay all charges, fees, and applicable taxes, if any, promptly as specified in this agreement and according to the payment terms.

g. Payment options and terms shall be specified in the pricing schedule. COMPANY reserves the right to terminate service immediately and without notice for non-compliance with payment terms.